



Cathedral Appointments

Case Study

Cathedral Appointments strengthens cyber resilience with Nexus Advanced Plus



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01. summary

Cathedral Appointments is a B Corp Certified recruitment consultancy and one of the South West's leading independent recruitment specialists, connecting exceptional talent with ambitious organisations across a wide range of sectors. As a business entrusted with significant volumes of sensitive client and candidate data, maintaining the highest standards of security, resilience and operational continuity is essential.

Having already partnered with Nexus through its Advanced Managed IT Support package, Cathedral Appointments upgraded to Advanced Plus to further strengthen its cyber security posture, enhance business resilience and benefit from greater strategic IT support.



02.challenge

Like many growing businesses, Cathedral Appointments recognised that the cyber threat landscape had changed significantly.

With phishing attacks, ransomware and data breaches becoming more sophisticated, the business wanted greater confidence that it was doing everything possible to protect both staff and client data.

The leadership team also wanted:

- Increased visibility and monitoring of potential threats
- Greater peace of mind outside of standard business hours
- Strategic technology guidance and budget planning support
- A clearer long-term IT roadmap aligned to business goals
- Confidence that their IT provider was proactively helping them reduce risk, not simply reacting to issues

Having already built a trusted relationship with Nexus, the move to Advanced Plus was a natural next step.



03. solution

Nexus upgraded Cathedral Appointments from the Advanced package to Advanced Plus, a security-first managed IT service designed for organisations wanting enhanced resilience, proactive protection and strategic oversight.

The upgraded service included:

- 24/7 Security Operations Centre (SOC) monitoring
- Enhanced managed cyber security protection
- Increased threat visibility and response capability
- Strategic vCIO support
- IT budgeting and roadmap planning
- Ongoing technical alignment and best practice guidance
- Proactive risk reduction and resilience planning

The combination of operational security and strategic consultancy gave Cathedral Appointments confidence that their IT environment was being continuously monitored, assessed and improved.



04.the impact

Since moving to Advanced Plus, Cathedral Appointments has strengthened its cyber security resilience while gaining a more strategic approach to technology planning.

The business now benefits from:

- Greater confidence around data protection
- Improved visibility of potential threats
- Access to strategic IT leadership and planning
- Enhanced peace of mind for leadership and staff
- A more proactive approach to cyber security and IT management



“As a business handling sensitive client and candidate data every day, cyber security is something we take extremely seriously.

We wanted confidence that we were doing the right things to proactively protect our business, our staff and our clients against increasingly sophisticated threats. Moving to Advanced Plus gave us that extra level of resilience and assurance.

The SOC monitoring and proactive security support have been hugely valuable, and the vCIO input around budgeting, planning and long-term road mapping helps us make smarter technology decisions as a business.

Having experienced the benefits of a proactive, security-first approach, we couldn't imagine going back to a more reactive style of IT support or reducing our security measures now.

Nexus are technically strong and proactive, but we also value their commitment to supporting the local community, something that strongly aligns with our own values as a business.”

Clodagh Murphy, Executive Director



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05. looking ahead



With Advanced Plus now in place, Cathedral Appointments continues to work closely with Nexus to strengthen resilience, evolve its technology strategy and stay ahead in a highly competitive market where security, reliability and trust are critical.

With the right security tooling now firmly in place, Cathedral Appointments has also been able to fully align with the Cyber Essentials scheme, achieving certification on first submission. This milestone reflects the strength of the controls now embedded across the business and reinforces its commitment to maintaining a secure, trusted and resilient operating environment.

By taking a proactive, security-first approach to IT, Cathedral Appointments is not only reducing risk, but also creating a stronger foundation for long-term growth, operational stability and client confidence.

For businesses already operating with solid IT support, Advanced Plus provides the additional layers of protection, monitoring and strategic guidance needed to move beyond reactive IT and stay ahead of modern cyber and operational challenges with a trusted technology partner.





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