



Overview

Year: 2020

Industry: Accountants

Customer Profile

Bishop Fleming is one of the top 30 accountancy firms in the UK providing audit, accountancy, tax and advisory services to large and small business, private individuals, schools and not for profit organisations.

With offices in the South West and West Midlands, Bishop Fleming works with UK and international clients with expertise in wealth management, corporate finance, business recovery and insolvency, personal & international tax, payroll services, accounting software solutions, forensic and litigation support, VAT advice, audit assurance & accounts.

The company is ranked in the Sunday Times Top 100 companies to work for and was awarded the British Chamber of Commerce Business of the Year in 2019.

The Requirement

Bishop Fleming planned to relocate an existing comms office in Torquay to a new purpose-built facility in Exeter and wanted to use the opportunity to upgrade the existing outdated IT systems. If successful, this project would be used as the blueprint for future office moves.

The project required an experienced IT provider to work on a consultative basis to oversee and manage the move while migrating confidential data and upgrading the company's IT kit into the new office.

The Solution

Having conducted several successful IT projects for Bishop Fleming previously, Nexus was the obvious choice to complete this remote office relocation. Every aspect of the office move was carefully planned from start to finish and Nexus scrambled to ensure the project was completed at short notice, treating Bishop Fleming as a priority customer.

Nexus appointed a dedicated account manager who worked closely with the team at Bishop Fleming to ensure all needs were met on time and with minimum disruption to daily business. The Nexus team first conducted an audit of existing technology and IT equipment at the Torquay site to identify what upgrades were required and fully assess the scope of the project. New IT equipment was configured onsite at Nexus facilities and then relocated and installed into the new office in Exeter.

Nexus managed both the physical relocation and the reconfiguration of rack equipment and new IT kit. A new local domain controller was installed along with a new Power over Ethernet (PoE) network switch controller to support VoIP phones and a strong, reliable high-speed Wi-Fi connection onsite at the new remote office location.

Nexus also installed a new power management solution to maximize uptime and operational energy efficiency.

The Benefit

The office move was flawless and the new facility in Exeter has been functioning without any IT issues. The office move and upgrade was completed seamlessly on time and on budget with little or no disruption to Bishop Fleming's day to day business.

Brian Denton, Infrastructure Director at Bishop Fleming, said, *"We have worked with Nexus Open Systems for many years and have always been extremely impressed with their professional service*

"The office move was handled exceptionally well and our account manager, Ian was impeccably organised and kept us informed throughout. The supportive service and outstanding technical knowledge of the Nexus team is unrivalled and they implemented the new IT solutions with great expertise and efficiency at competitive prices.

"The whole process was smooth and meticulous. We cannot recommend Nexus enough and we have already selected them to deliver various IT projects for Bishop Fleming throughout the next quarter of 2020. The professional team is always on hand and it is convenient and reassuring to know that such an exceptional knowledge and support is available locally, just minutes away in Exeter."

For More Information

For more information about Nexus and its Services and solutions, call us on 01395 205095, email us at hello@nexusos.co.uk or visit us online at www.nexusos.co.uk